



Access policy

Cass Sculpture Foundation is committed to providing a framework that is inclusive of all our users, potential users, staff and volunteers and their needs. We acknowledge that our users all have different needs. We recognise that CASS has access barriers, however we aim to eliminate these where our resources allow and it is within our legal right to do so.

We believe all people can benefit from engagement with our organisation and we are continually striving to make our grounds, archive, permanent collection and buildings accessible to all.

We define access barriers as physical, cultural, geographic, intellectual, emotional and social. We aim to reduce and where possible, remove these barriers so that all our users, potential users, staff and volunteers can have the best possible access to CASS collections and programmes.

All access needs must be considered and balanced against the care and management of our collection.

To maximise access, we will consider the following barriers in all forward planning.

- Physical: CASS aims to enable people with physical disabilities, carers of young children and the elderly to reach all areas of our grounds and indoor buildings.
- Cultural: CASS is aware of cultural diversity and aims to host a varied programme to reflect this.
- Geographic: CASS is aware of geographical barriers, yet aims to create and provide alternative access to collections.
- Intellectual: CASS aims to provide information in a range of formats, which cater to different learning styles and users' varied needs.
- Emotional: CASS aims to ensure all users are treated with an excellent level of customer care so they feel welcomed and safe in all areas of our site.
- Social: CASS aims to be financially inclusive and offers special rates, free open-days and family offers to overcome monetary barriers.

It is our policy and long-term commitment to embed accessibility into all future developments. We also aim to make continual improvements to our current services to allow for optimal access at CASS.

We are committed to ensuring all staff and volunteers are trained in areas appropriate to their role. These will be outlined in their training manuals accompanied by this access policy.